

How to export the Flight Records or Video Cache from the DJI FLY

For **Android** device, you can get access to the files under the following path of your device' s internal storage:

1) For [Flight Record](#) files:

Internal storage/DJI/dji.go.v5/FlightRecord



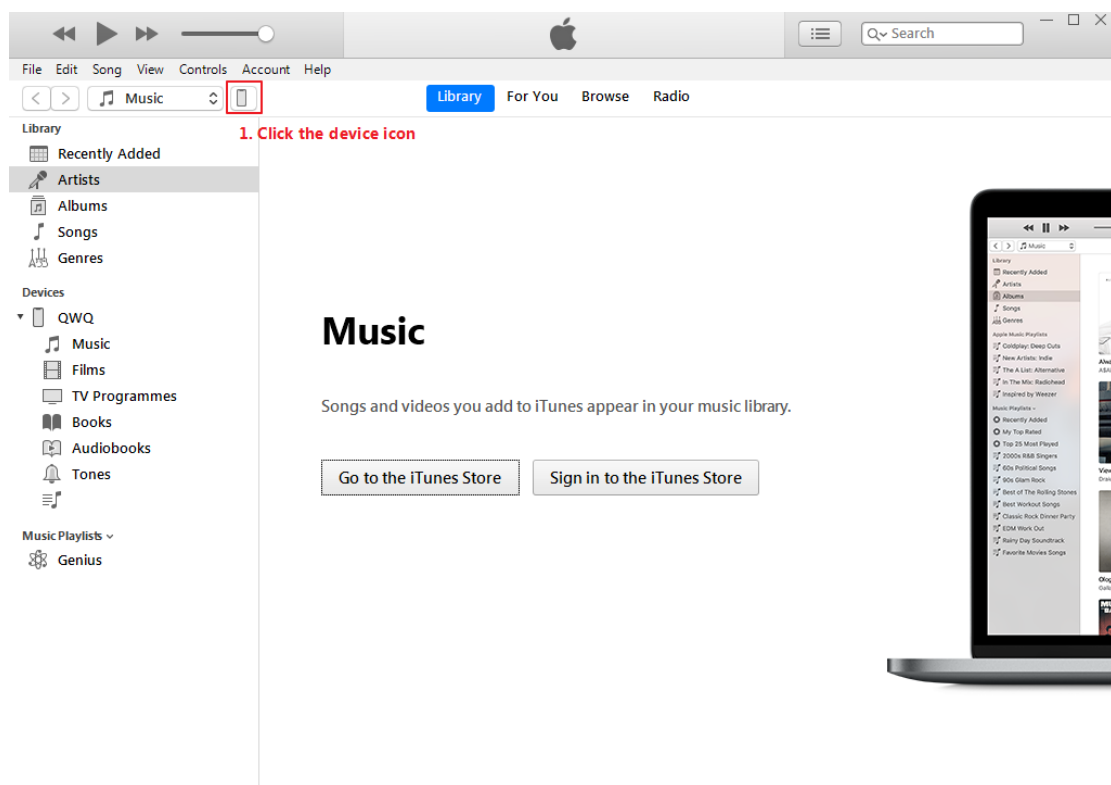
Please export the entire Flight Record folder (including the MCDatflightrecords folder) then send it to us.

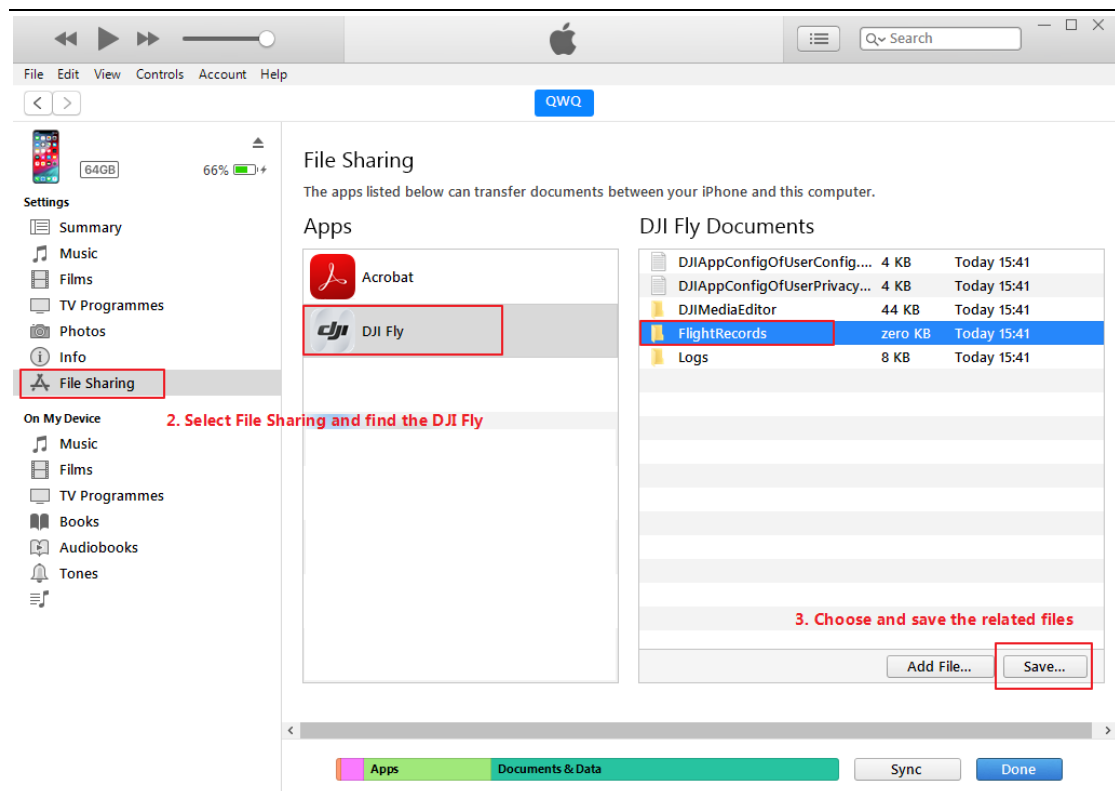
2) For [Video Cache](#) files:

Internal storage/DJI/dji.go.v5/DJI FLY/Video

For **iOS** device, please:

1. Install and run iTunes, then connect your iPhone/iPad to your computer
2. In iTunes, go to “Account” → “Authorization” → “Authorize this computer” . Please log in your apple account to complete the authorization
3. (1) Click the device icon; (2) Go to the “File Sharing” and choose DJI Fly; (3) Select DJI FLY accordingly; (4) Save the target files([FlightRecords](#) or [videoCache](#)) to your computer’ s local storage;





4. For Flight Record files, please export the **entire folder** (including the MCDatFlightRecords folder). It' s recommended to send us a shareable link of Google Drive for the file transfer.